



FARM VISITOR FAQs

Read this first: How Visits Work at Howe Ranch

We are not a public petting zoo. We are a private farm operating with strict liability regulations. We can only welcome guests who respect and follow our community's and farm's rules and regulations:

- All farm visits are facilitated boutique experiences, by advance reservation.
- All available experiences are posted on our <u>WEBSITE CALENDAR</u>, and must be booked in advance <u>online</u> (*NOT* by phone/text/email). <u>IF A DATE IS NOT LISTED</u>, <u>IT IS NOT AVAILABLE</u>. Please check back later.
- We do not have the capacity to answer phone calls, texts, or DMs about dates that are not posted on the website and information shared here already.
 Please check the <u>farm calendar</u> and read all FAQs here before booking to see if the farm is a good fit for your group.
 - No walk-ins, drive-bys, gate knocks, or drop-ins. *Unauthorized entry is trespassing and will be prosecuted*. Our private road is monitored and shared with other farms; stopping on the road is strictly prohibited.
 - To book: Choose an experience on the website, TheHoweRanch.com, complete the waiver, and pay online. Confirmation is sent by email.

Schools, groups for private gatherings, and accessibility inquiries may email HoweRanchServices@gmail.com

1. Why can't we just stop by to see the cows?

A: Howe Ranch is a small, private boutique farm specializing in facilitated encounters with luxury livestock, not a public petting zoo. For safety, security, insurance, and animal-training reasons, we are open only during scheduled, staffed experiences booked in advance through our website. Unauthorized entry is trespassing and will be prosecuted. We raise **selectively bred, professionally trained micro and miniature Highland cattle** and other gentle animals to create **restorative experiences in <u>magical seasonal settings</u>**. We operate under **rural residential regulations** with **strict liability management regulations**.

Each visit supports animal husbandry, expert care, training, staff, insurance, educational programming, activities, and the seasonal farm sets we build year-round — but above all, the substantial investment required to produce and raise these designer miniature cattle.

2. Why are Open Farm Day passes more than some petting zoos?

A: Your *Open Farm Day — Discover the Magic* pass is for a 3-hour experience that includes all hands-on animal encounters, activities, education, prizes and concessions. The passes help offset, but don't fully cover, the cost of **staffing**, **animal training**, **insurance**, **workshops**, **seasonal décor**, **crafts and prizes**, **sanitation**, **farm games**, **and complimentary drinks and treats** — <u>everything is included in your visit!</u>

For **guests who need a budget friendly alternative**, we offer some **"Pay by Hay"** spots each *Open Farm Day* (Bring a bale of alfalfa hay instead of a pass — <u>advance registration</u> required. The feed store will load it and our staff will unload it. No muscle needed!)

3. So, the two of us can't just visit without a reservation?

A: No. Howe Ranch is not open to the public. For the safety of our animals, family, staff and guests, any unauthorized entry is trespassing and will be prosecuted. We're a private, working family farm on a private street and are only open during scheduled activities by advance reservation (24 hour minimum). All available, staffed activities are posted on our website, TheHoweRanch.com, on our farm calendar. All farm experiences must be booked with a signed visitor waiver through our website — not by phone, text message or email. For additional information, see FAQs # 1 and #2.

4. Can I call or DM for dates not shown online?

A: No. Farm **all visits we can staff are already posted** on our website and farm calendar. Our team is dedicated to animal and facility/grounds care and can't respond to availability requests by phone, text, or DM. Please check the <u>website calendar</u> for openings.

5. Can we bring our small dog?

A: No. For the safety of our guests, staff, and animals, **dogs are not allowed**. Our animals are prey species and will **startle or panic around dogs**, which creates a **dangerous situation** for all. Our trained livestock guardian animals also treat unknown canines as a threat.

6. My child is only 2 years old — do they count as a guest?

A: Yes, all children 1 year of age and older must be registered pass holders. Children are active and unpredictable around livestock, generally requiring more staff attention and safety oversight than adults. For this reason, we have strict guest caps for all farm visits.

7. We are 13 for our tour, can we pay extra for guests over 10?

A: Our private tours are designed **for 1 to 10 guests**, since they're meant to be small-group experiences with <u>one facilitator</u>, regulated by our liability guidelines for these experiences. **For groups larger than 10**, **we have two options**:

- 1. A <u>Private Mini Moo Party</u> great for birthdays and celebrations, with more time and flexibility.
- 2. Or, we can schedule a **second private tour** at the same time, with a second facilitator, so everyone is included. This way, everyone gets the full experience without liability concerns.

8. Can I get a refund if something comes up?

A: No. Experiences at Howe Ranch are *transferable to other guests, but not refundable or reschedulable*. Our resources are perpetually at capacity, and we reserve staff, animal prep, and scheduling in advance. If you cannot attend, you are welcome to transfer your pass prior to arrival. All experiences are equitable—we cannot offer exceptions.

9. Can we collab for a free visit for social media content?

A: Because we're a very small operation and our time is devoted to caring for the animals, we aren't able to offer complimentary visits, collabs, or free/fee based content sessions. All visits must be reserved in advance through our Farm Calendar. We do host two dedicated *Media Days* each year for coverage opportunities and will share those dates ahead of time. As we're usually at capacity with guest experiences, we truly appreciate your understanding.

10. Can we switch to a different date after booking?

A: No. Because we dedicate staff and animal care to each scheduled experience and your slot was blocked for others, rescheduling is not possible. Please be sure to book a date you can attend, or transfer your spot to another guest in your netowrk if needed.

11. Can we arrive early to "beat the crowds" on Open Farm Day?

A: No. <u>Early arrivals are strictly prohibited</u> for any kind of visit to the farm. Arriving even 5 minutes early creates **safety risks** for guests, staff, and animals. **Guests who violate this critical farm safety rule will be denied access.** There are lovely coffee shops in the area.

12. Since early arrival is prohibited, can we wait outside the gate?

A: No. The road to Howe Ranch is a private, monitored farm trail. Stopping, staging, or speeding is <u>strictly prohibited</u> and may result in loss of passes. Please drive slowly (<u>15</u> <u>MPH</u> max as posted). If you're early, there are several lovely coffee shops, stores, and restaurants just down the street.

13. What should we wear and bring?

A: Closed-toed shoes are required; sunscreen, and hats are highly recommended. Please bring your own water for hydration as walking is part of the experience. Please **do not bring any food** for the animals. They are all on special diets, some can die from choking. You will be able to feed all animals with the feed provided.

14. Can we rent a mini cow for a party or wedding?

A: No. Our animals do not travel from our farm due to the stress transport causes them. We welcome you to explore the boutique event offerings and scenic venues our fam offers on our website (select EVENTS tab).

15. Do you offer field trips for schools?

A: Yes. We offer two structured field trip options:

- Educational Farm Tour & Animal Care Experience (\$30/guest) A hands-on introduction to farm animals including mini-Highland cows and other livestock. Students learn about animal care and sustainable farm practices, with opportunities for brushing, feeding, and group photos. 60 90 minutes depending on group size.
- **Private Petting Zoo Field Trip** (\$40/guest) An extended tour with added recreation and programming. Two to three hours depending on group size.

16. We want to see the special mini cows but can't afford the "Open Farm Day -Discover the Magic" passes. Is there another option?

A: Yes! Feel free to <u>email</u> us about the "Pay by Hay" program: Bring a bale of Alfalfa hay (1/visitor) instead of paying for the passes. Advance registration & visitor waiver required.

17. We are not interested in your Open Farm Day. Are there other options to see live animals?

We have many farms and petting zoos in Southern California. In fact, Dejong's Dairy Farm nearby offers a free petting zoo, which is open every day. Many of our guests have also enjoyed visits at <u>Bougie Cattle Co</u>, which offers private farm tours daily.